



QUALITY MANAGEMENT SYSTEM STATEMENT

Parasyn Controls has developed a Quality Management System tailored for the implementation and support of Information and Control Systems.

Mission

To sustain a philosophy of Management that protects the business performance, enhances innovation and continual improvement through review procedures, and provides customer satisfaction on all accounts. The system of management leads all areas of the business to perform to a high standard.

The Quality Assurance program formalises the overall management concept through policies and plans that support "getting it right the first time."

The Quality Control system provides an adjustable measurement of the assurance program. Key Performance Indicators are used to measure the effectiveness of the entire management system. Feedback at all levels of the supply chain enhances our ability to improve quality and its measurement.

Objectives

- Verification of documentation systems and design
- Use the QMS policies & procedures to minimise risk and ensure conformity to established best practice.
- Use concurrent engineering techniques and minimise "design to implement" iterations to one.

Quality Management System Components

Introduction

Quality Plans are driven by the overall management objectives. Fundamental to decision making at all levels of the organisation is understanding the purpose or intent for performing the specified task. All published documents are controlled by the QMS register.

The system is logically managed under the following document groups:

Statements

Statements are a declaration of philosophy or a published standard that forms our "terms" of business. Statements include Application Notes (for solutions), Brochures (for solutions and products), User Guides (for products), References from 3rd parties and White Papers (that discuss concepts).

Policies

Policies are a declaration of principles that require individuals to conform to an approach or general direction. Conformance is not tracked but is a condition of contract.

Procedures

Formal approach which embodies the sequential methods for executing a routine process.

QPlans

QPlans are formal methods of monitoring and controlling an established procedure. Procedures are not required for processes covered by quality plans. QPlans are a direct measure of how our employees execute a given set of related tasks. They are reportable integral keys to overall business performance.

Forms

Forms are used to execute task specific responsibilities. They are process specific but not client specific.

Templates

Templates are building blocks for developing correspondence or new service specific documents in a uniform format. They are non-process specific.